

**July 2018**  
**Long-Term Care Home**  
**System Report from New CPRO**

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## A. Summary Analysis Report - July 2018

### Homes and Beds By Sector

Sector	For Profit	Non-Profit	Municipal	Eldcap	Total
Homes	361	149	101	15*	626
Beds	42,356	19,860	16,282	268	78,766

0\* homes have both eldcap and non-eldcap beds

### Provincial Highlights

- Adjusted Utilization as of Jul 31, 2018 was 98.9%, increased 0.1% from June and down 0.2% from one year ago.
- The number of Homes below 97% was 51, down 13.6% from June and up 6.2% from one year ago.
- The number of Homes below 90% was 6, down 14.3% from June and up 100.0% from one year ago.
- Eligible Waitlist Demand increased by 545 (to 33,775 ), up 1.6% from June and up 3.6% from one year ago.
- The number of Acute Patients waitlisted increased by 110 (to 1,151), up 10.6% from June and down 1.6% from one year ago.
- Total Demand increased by 634 (to 110,291), up 0.6% from June and up 0.7% from one year ago.
- Long-Stay Supply increased by 4 (to 77,357), up 0.005% from June and down 0.3% from one year ago. Supply is expected to grow by 48 (0.1%) in the next 6 months and grow by 258 (0.3%) in the next 24 months.
- Please note that 331 Short Stay beds, 418 Interim Beds and 660 Convalescent Care beds are not included in long-stay supply totals.
- Fill Rate Adjusted Vacancies decreased by 85 (to 841), down 10.1% from June and up 17.2% from one year ago.
- The Number of Placements (not including transfers) in Jul 31, 2018 was 1,633, up by 50 (3.1%) from one year ago. Placement for the fiscal year-to-date were 7,541 up by 476 (6.3%) from the previous fiscal year.
- The indicated preference for Preferred Accommodation was 45% as of Jul 31, 2018, up 0.5% from one year ago.

B. Summary Overview Report - July 2018

Local Health Integration Networks	Overview											Waitlist					# of Clients Placed			
	Population		Long Stay Utilization	Interim Bed Utilization	Long Stay Supply	Total Supply	Long Stay Residents	Long Stay Vacancies	Total Long Stay Waitlist		Long Stay Demand	Male		Female		Acute	Current Month		Year to Date	
	All Ages	>Age 75							w/o Transfers	w/ Transfers		w/o Transfers	w/ Transfers	w/o Transfers	w/ Transfers		w/o Transfers	w/ Transfers	w/o Transfers	w/ Transfers
<b>Ontario</b>	14,297,192	1,077,976	98.9%	97.1%	77,357	78,766	76,516	841	33,775	51,974	110,291	12,547	19,044	21,226	32,928	1,151	1,633	1,943	7,541	9,070
<b>Benchmark</b>			97.0%																	
<b>Erie St. Clair</b>	642,781	55,811	99.1%	100.0%	4,593	4,613	4,552	41	751	1,536	5,303	297	578	454	958	24	110	141	476	587
<b>South West</b>	992,312	85,719	98.2%	88.0%	7,289	7,388	7,155	134	1,606	2,906	8,761	648	1,142	958	1,764	43	156	230	665	979
<b>Waterloo Wellington</b>	799,687	53,875	98.1%		4,106	4,142	4,027	79	1,653	2,806	5,680	638	1,076	1,015	1,730	48	114	135	483	563
<b>Hamilton Niagara Haldimand Brant</b>	1,484,183	131,271	99.1%	98.2%	10,364	10,578	10,275	89	2,910	5,473	13,185	1,072	1,939	1,838	3,534	113	177	214	977	1,218
<b>Central West</b>	971,166	50,454	99.0%		3,429	3,481	3,395	34	980	1,809	4,375	394	722	586	1,087	31	49	60	279	341
<b>Mississauga Halton</b>	1,304,177	79,156	99.2%	100.0%	4,111	4,162	4,077	34	2,277	3,553	6,354	804	1,225	1,473	2,328	101	88	101	390	454
<b>Toronto Central</b>	1,328,274	97,361	97.8%		5,818	5,878	5,692	126	2,540	3,968	8,232	910	1,422	1,628	2,544	84	124	126	536	558
<b>Central</b>	1,958,745	132,179	99.4%	96.9%	7,061	7,250	7,016	45	4,828	7,096	11,844	1,705	2,460	3,123	4,636	143	121	141	629	744
<b>Central East</b>	1,650,205	126,939	99.3%	100.0%	9,514	9,686	9,449	65	6,891	9,647	16,340	2,539	3,511	4,352	6,136	184	210	244	927	1,103
<b>South East</b>	503,023	50,214	98.9%	100.0%	4,006	4,063	3,962	44	1,347	1,997	5,309	514	740	833	1,257	59	101	112	409	473
<b>Champlain</b>	1,366,192	99,882	99.2%	98.1%	7,450	7,611	7,392	58	3,312	4,739	10,704	1,193	1,767	2,119	2,972	131	165	207	747	917
<b>North Simcoe Muskoka</b>	498,217	44,230	99.4%	100.0%	2,974	3,066	2,956	18	1,905	2,550	4,861	764	988	1,141	1,562	82	72	76	350	386
<b>North East</b>	561,831	52,408	99.7%	98.5%	4,799	4,983	4,784	15	1,958	2,793	6,742	751	1,051	1,207	1,742	81	104	111	496	558
<b>North West</b>	236,399	18,477	96.8%	57.1%	1,843	1,865	1,784	59	817	1,101	2,601	318	423	499	678	27	42	45	177	189

Source: Population projections from IntelliHealth table: Population by LHIN Projections from 2009 to 2031 for data after 2010 and Population by LHIN from 2001 to 2016 for data before 2010. The interim bed waitlist data is not being collected separately and is included in the long stay waitlist data

### C. Utilization Report - July 2018

Local Health Integration Networks	Total Utilization Comparison			Utilization Comparison - By Type					
	July 2018	July Previous Year	Change	July 2018 Basic	July 2018 Semi-Private	July 2018 Private	July Previous Year Basic	July Previous Year Semi-Private	July Previous Year Private
<b>Ontario</b>	98.9%	99.1%	-0.2%	99.3%	97.9%	99.0%	99.3%	98.5%	99.1%
<b>Benchmark</b>									
<b>Erie St. Clair</b>	99.1%	99.2%	-0.1%	99.4%	98.1%	99.2%	99.5%	97.9%	99.4%
<b>South West</b>	98.2%	98.4%	-0.3%	98.9%	97.1%	97.7%	99.0%	97.2%	98.3%
<b>Waterloo Wellington</b>	98.1%	99.0%	-0.9%	98.2%	93.8%	99.1%	99.2%	97.7%	99.1%
<b>Hamilton Niagara Haldimand Brant</b>	99.1%	99.2%	0.0%	99.3%	98.0%	99.4%	99.3%	98.8%	99.2%
<b>Central West</b>	99.0%	99.5%	-0.5%	99.2%	99.0%	98.7%	99.9%	98.8%	99.1%
<b>Mississauga Halton</b>	99.2%	99.3%	-0.1%	99.3%	98.2%	99.4%	99.5%	98.2%	99.4%
<b>Toronto Central</b>	97.8%	99.1%	-1.3%	98.8%	96.8%	96.7%	99.0%	99.0%	99.4%
<b>Central</b>	99.4%	99.6%	-0.3%	99.5%	98.9%	99.4%	99.7%	99.4%	99.6%
<b>Central East</b>	99.3%	99.0%	0.3%	99.7%	98.7%	99.2%	99.3%	98.5%	99.0%
<b>South East</b>	98.9%	99.0%	-0.1%	99.2%	98.0%	99.1%	99.2%	98.7%	98.8%
<b>Champlain</b>	99.2%	98.7%	0.6%	99.5%	97.5%	99.6%	99.0%	97.3%	98.8%
<b>North Simcoe Muskoka</b>	99.4%	99.5%	-0.1%	99.6%	98.4%	99.4%	99.4%	99.2%	99.7%
<b>North East</b>	99.7%	99.5%	0.2%	99.8%	99.3%	99.7%	99.5%	99.2%	99.6%
<b>North West</b>	96.8%	99.0%	-2.2%	97.5%	92.9%	97.8%	99.1%	99.1%	98.9%

Due to legislation changes introduced in July 2010, data cannot be compared to previous years. Year over year comparison will be reported effective July 2011.

### D. Bed Supply Report - July 2018

<i>Local Health Integration Networks</i>	<i>Total</i>	<i>By Sector</i>				<i>By Type</i>			<i>Short Stay</i>		
	Total Supply	For Profit	Non-Profit	Municipal	Eldcap	Basic	Semi-Private	Private	Convalescent Care	Respite	Interim
<i>Ontario</i>	78,766	42,356	19,860	16,282	268	35,951	13,491	27,915	660	331	418
<i>Benchmark</i>											
<i>Erie St. Clair</i>	4,613	3,286	238	1,089		2,046	677	1,870	0	16	4
<i>South West</i>	7,388	4,437	1,065	1,886		3,458	1,389	2,442	20	54	25
<i>Waterloo Wellington</i>	4,142	2,757	946	439		1,843	469	1,794	25	11	
<i>Hamilton Niagara Haldimand Brant</i>	10,578	5,458	3,128	1,992		4,734	1,636	3,994	129	29	56
<i>Central West</i>	3,481	2,164	304	1,013		1,656	418	1,355	40	12	
<i>Mississauga Halton</i>	4,162	2,690	710	762		1,832	672	1,607	26	4	21
<i>Toronto Central</i>	5,878	1,889	2,946	1,043		3,031	1,040	1,747	32	28	
<i>Central</i>	7,250	3,421	2,953	876		3,150	1,239	2,672	94	31	64
<i>Central East</i>	9,686	6,052	1,601	2,033		4,382	2,153	2,979	107	49	16
<i>South East</i>	4,063	2,267	436	1,360		1,846	946	1,214	22	15	20
<i>Champlain</i>	7,611	3,585	2,685	1,341		3,419	1,100	2,931	76	33	52
<i>North Simcoe Muskoka</i>	3,066	1,738	753	575		1,326	376	1,272	56	18	18
<i>North East</i>	4,983	2,100	1,259	1,478	146	2,431	1,051	1,317	20	29	135
<i>North West</i>	1,865	512	836	395	122	797	325	721	13	2	7

E. Waitlist Report - July 2018

Local Health Integration Networks	Total		By Sector						By Priority													
	Total Long Stay Waitlist		For Profit		Non-Profit		Municipal		1		2		3A		3B		4A		4B		Other	
	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans	w/o Trans	w/ Trans
<b>Ontario</b>	33,775	51,974	10,902	17,353	13,853	20,419	9,020	14,202	1,205	1,308	198	263	3,262	4,923	1,244	1,294	21,492	37,249	6,334	6,849	40	88
<b>Benchmark</b>																						
<b>Erie St. Clair</b>	751	1,536	472	988	70	120	209	428	22	26	5	7	2	2			642	1,383	80	118		
<b>South West</b>	1,606	2,906	563	1,059	312	549	731	1,298	21	23	7	11					1,215	2,450	359	413	4	9
<b>Waterloo Wellington</b>	1,653	2,806	672	1,177	591	977	390	652	60	61	12	15					1,020	2,150	555	573	6	7
<b>Hamilton Niagara Haldimand Brant</b>	2,910	5,473	1,084	1,982	1,011	1,773	815	1,718	329	345	45	56	95	149	31	33	1,891	4,313	513	554	6	23
<b>Central West</b>	980	1,809	356	706	136	224	488	879	72	82	11	17	21	36	6	7	683	1,451	186	214	1	2
<b>Mississauga Halton</b>	2,277	3,553	863	1,488	613	838	801	1,227	115	119	8	15	123	179	46	47	1,489	2,638	495	544	1	11
<b>Toronto Central</b>	2,540	3,968	119	220	2,275	3,486	146	262	41	52	11	16	888	1,383	305	318	1,064	1,885	231	314		
<b>Central</b>	4,828	7,096	1,199	1,830	3,053	4,398	576	868	138	141	19	25	628	922	218	224	2,954	4,835	868	939	3	10
<b>Central East</b>	6,891	9,647	2,694	3,785	2,479	3,458	1,718	2,404	111	125	30	38	1,346	2,034	605	631	3,592	5,536	1,202	1,275	5	8
<b>South East</b>	1,347	1,997	607	898	98	138	642	961	28	29	9	11	19	24	2	2	1,117	1,737	167	188	5	6
<b>Champlain</b>	3,312	4,739	729	1,085	1,635	2,313	948	1,341	37	37	11	14	94	129	24	25	2,634	4,001	507	527	5	6
<b>North Simcoe Muskoka</b>	1,905	2,550	784	1,064	432	577	689	909	113	120	16	17	28	37	7	7	1,204	1,818	533	547	4	4
<b>North East</b>	1,958	2,793	571	796	805	1,140	582	857	79	103	10	14	17	27			1,281	2,073	571	576		
<b>North West</b>	817	1,101	189	275	343	428	285	398	39	45	4	7	1	1			706	979	67	67	0	2

F. Client Report - July 2018

Local Health Integration Networks	Clients		# of Clients Placed							Transfers		Turnover		
	New Clients Waitlisted	New Clients Year to Date	Placements from Community	Year to Date	Placements w/ Transfers	Year to Date	% Placed to Long Stay 1st Choice	% Placed to Long Stay 2nd Choice	% Placed to Long Stay 3rd Choice	# Waiting	% Total Waitlist	Avg. System Length of Stay (in Years)	System Turnover	Home Turnover
<b>Ontario</b>	3,661	14,919	1,633	7,541	1,943	9,070	39.6%	19.6%	15.8%	18,199	35.0%	2.9	34.8%	35.3%
<b>Benchmark</b>				0						0				
<b>Erie St. Clair</b>	176	785	110	476	141	587	46.4%	13.6%	14.5%	785	51.1%	2.7	36.7%	37.2%
<b>South West</b>	293	1,310	156	665	230	979	36.5%	20.5%	18.6%	1,300	44.7%	2.5	39.6%	40.1%
<b>Waterloo Wellington</b>	193	819	114	483	135	563	33.3%	21.1%	15.8%	1,153	41.1%	2.4	41.5%	42.2%
<b>Hamilton Niagara Haldimand Brant</b>	443	1,850	177	977	214	1,218	36.2%	16.9%	15.3%	2,563	46.8%	2.8	36.2%	36.4%
<b>Central West</b>	158	599	49	279	60	341	34.7%	14.3%	12.2%	829	45.8%	3.3	30.4%	31.3%
<b>Mississauga Halton</b>	191	787	88	390	101	454	29.5%	20.5%	18.2%	1,276	35.9%	3.1	32.0%	32.7%
<b>Toronto Central</b>	206	789	124	536	126	558	46.0%	17.7%	16.9%	1,428	36.0%	3.5	28.7%	29.6%
<b>Central</b>	489	1,623	121	629	141	744	33.9%	19.8%	19.0%	2,268	32.0%	3.3	30.0%	30.6%
<b>Central East</b>	497	2,088	210	927	244	1,103	31.0%	14.8%	18.6%	2,756	28.6%	3.0	33.2%	33.7%
<b>South East</b>	173	749	101	409	112	473	49.5%	20.8%	17.8%	650	32.5%	2.6	38.2%	38.5%
<b>Champlain</b>	355	1,483	165	747	207	917	41.2%	27.3%	12.1%	1,427	30.1%	2.8	35.2%	35.4%
<b>North Simcoe Muskoka</b>	205	709	72	350	76	386	36.1%	23.6%	18.1%	645	25.3%	2.7	37.4%	38.0%
<b>North East</b>	191	875	104	496	111	558	55.8%	23.1%	9.6%	835	29.9%	2.8	35.3%	35.7%
<b>North West</b>	91	453	42	177	45	189	66.7%	23.8%	4.8%	284	25.8%	2.8	36.2%	36.3%

G. Client Flow Report - July 2018

Local Health Integration Networks	All Clients	By Choice			By Sector			By Priority					
	Time to Placement (days)	Time to Placement - 3rd Choice	Time to Placement - 2nd Choice	Time to Placement - 1st Choice	Time to Placement- For Profit	Time to Placement- NFP	Time to Placement- Municipal	Time to Placement- 1	Time to Placement- 2	Time to Placement- 3A	Time to Placement- 3B	Time to Placement- 4A	Time to Placement- 4B
Ontario	145	141	142	159	112	226	178	119	99	462	472	159	179
Benchmark													
Erie St. Clair	79	47	87	95	65	148	100	41	78	29		94	84
South West	76	93	68	78	63	116	119	65	70	43		80	22
Waterloo Wellington	113	145	109	124	109	147	105	83	56			209	288
Hamilton Niagara Haldimand Brant	99	99	122	74	88	108	139	96	51	1,095		109	307
Central West	100	64	102	160	90	88	162	88	293			147	193
Mississauga Halton	154	238	89	188	152	207	117	156	120	378		140	220
Toronto Central	229	155	270	278	138	462	161	178	96	679	29	189	277
Central	183	249	201	181	133	231	344	154	149	272	915	220	157
Central East	235	256	256	284	202	300	342	239	261	367		225	156
South East	129	77	127	165	83	149	210	83	83	167		168	
Champlain	247	322	179	289	154	353	399	180	167	426		269	34
North Simcoe Muskoka	186	183	214	219	186	177	347	171	118			300	644
North East	143	234	94	145	90	156	169	113	245	36		163	225
North West	238	281	270	195	107	240	265	176	387			281	



# Notes

## CPRO (Client Profile Database)

Differences between the OACCAC Data Feed (hereafter “Modernized CPRO”) versus the “CPRO Legacy” Data Feed (hereafter “Legacy CPRO”) The Modernized CPRO replaces the Legacy CPRO as the authoritative data source for Long Term Care Home bed demand information, client placement and waitlist data.

- Modernized CPRO includes datasets, from April 2012 and onward, submitted by OACCAC to the ministry on a monthly basis
- Legacy CPRO includes datasets, from May 2003 to December 2015, submitted monthly by each CCAC to the ministry .

**Caveat:** Given the changes in definition, please exercise caution when comparing data between the Legacy CPRO and the Modernized CPRO. The Notes below explain these differences.

### 1. Waitlist:

*Modernized CPRO - Eligible Waitlist Clients processing and selection criteria is as follows:*

- If the client “Choice Received Date” is after the reporting month, OACCAC will not include the “Facility Choice” record in their data feed to the ministry.
- Applications of clients without OHIP coverage or valid OHIP number are not included in the OACCAC waitlist data feed to the ministry.

*Legacy CPRO – Eligible Waitlist Clients processing and selection criteria is as follows:*

- If a record has a “Choice Received Date” which is outside the reporting month, the Legacy CPRO will count that record as part of the waitlist for the current reporting period.
- Applications of clients without OHIP coverage or valid OHIP number are counted in the CPRO Legacy.

Methodology Changes		
Waitlist	Legacy CPRO	Modernized CPRO
Invalid Health Numbers	Included	Excluded
Facility Choices opened after the reporting month	Included	Excluded

**Reporting Impact:** Users will observe a variance in waitlist counts due to the differences in the processing and selection criteria of Eligible Waitlist Clients between Legacy and Modernized CPRO.

### 2. Admission – Health Card Number

*CPRO Legacy includes Clients without OHIP coverage or valid OHIP number; Modernized CPRO excludes clients without OHIP coverage.*

Methodology Changes		
Placement	Legacy CPRO	Modernized CPRO
Invalid Health Numbers	Included	Excluded

**Reporting Impact:** Users will observe a variance in the admissions/placement data due to the differences in the processing and selection criteria of admission/placement between Legacy and Modernized CPRO.

**The following LTCH System Reports waitlist/admission counts may be affected:**

- A. Summary Analysis Report (*Provincial Highlights*)
- B. System Overview Report (*Long Stay Demand, Waitlist, # of Clients Placed*)
- E. Waitlist Report (*Total Long Stay Waitlist, Total Long Stay Waitlist with Transfers*)
- F. Client Report
- G. Client Flow Report (*All Clients – Time to Placement (days), By Choice -Time to Placement , By Sector – Time to Placement, By Priority – Time to Placement*)

### 3. Admission – Multiple Admission/Placement Dates

Methodology Changes		
Placement	Legacy CPRO	Modernized CPRO
Client has multiple admission dates - one prior to 2012	Earliest date is selected as valid admission date	Date is not selected - OA data starts with fiscal 2012/2013

When a client has multiple admission dates for the same institution, CPRO selects the record with the earliest admission date and records that date as the clients’ date of admission. This is true in both systems (Modernized CPRO and Legacy CPRO).

However, the Modernized CPRO does not have historical reference prior to fiscal 2012/13; therefore, client admission dates prior to fiscal 2012/13 will not be considered.

Note: “Admission” formerly known as “Placement”.

#### Example:

Client “A” has an admission date in fiscal 2007/08 and another in fiscal 2012/13. The Modernized CPRO system will not have a record of the 2007/08 fiscal admission date; therefore, the Modernized CPRO selects the fiscal 2012/13 admit date and records that date as the client’s admission date, while the Legacy CPRO system will include both clients’ admission dates of fiscal 2007/08 and fiscal 2012/13.

In the above example, Legacy CPRO records the admission date of fiscal 2007/08, while the modernized CPRO will record the admission date of fiscal 2012/13. As a result, reporting of placements will be impacted, since the client’s placement will be recorded and counted in fiscal 2007/08 in the Legacy CPRO but recorded and counted in fiscal 2012/13 in the modernized CPRO.

**Reporting Impact:** This difference in how the Legacy CPRO and Modernized CPRO select and process admissions may result in users observing variances in the admission counts.

**The following LTCH System Reports may be affected:**

- A. Summary Analysis Report (*Provincial Highlights*)
- B. System Overview Report (*# of Clients Placed*)
- F. Client Report
- G. Client Flow Report (*All Clients – Time to Placement (days), By Choice -Time to Placement , By Sector – Time to Placement, By Priority – Time to Placement*)